ENTR

KEY FREE. BE FREE

User Manual

Smartphone

Remote

Fingerprint

Code

MUL-T-LOCK®

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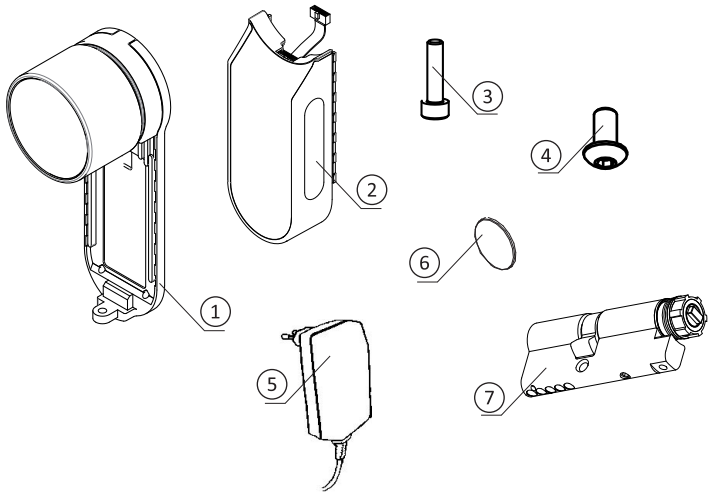
1. Cylinder Installation

1.1 Package content



1 Base plate & Knob

2 Electrical unit

3 Cylinder mounting screw

4 Panel screw

5 Battery charger

6 Magnet

7 Cylinder

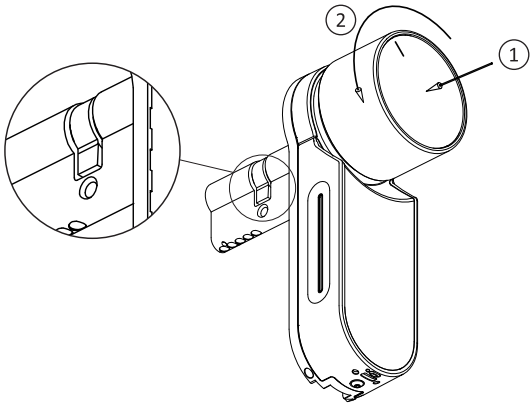
1.2 Tools required

- Allen key 2 mm
- Allen key 3 mm

1.3 Prior to installation

⚠ **Warning**: Do not attempt to operate the unit until assembled into the door.

- Press & hold (1) the knob and turn it slightly (2) until the cylinder cam is no longer protruding from the side of the cylinder body (see illustration).



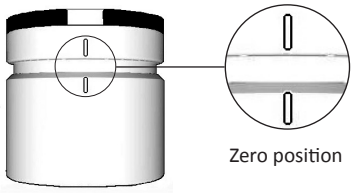
1.4 cylinder & unit installation

- Insert the cylinder (with base plate & knob) from the internal side of the door.
- Once the cylinder is correctly aligned in the door secure the cylinder in place using the M5 screw. Do not over tighten the screw or use power tools.

Note: Do not hammer (or otherwise force) either the cylinder or knob when inserting into the door.

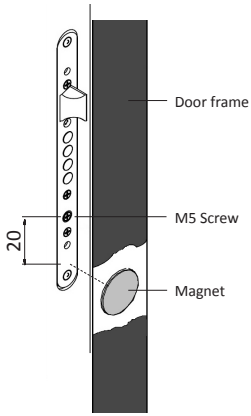
- Turn the knob back to zero position. Knob marks are pointing up.

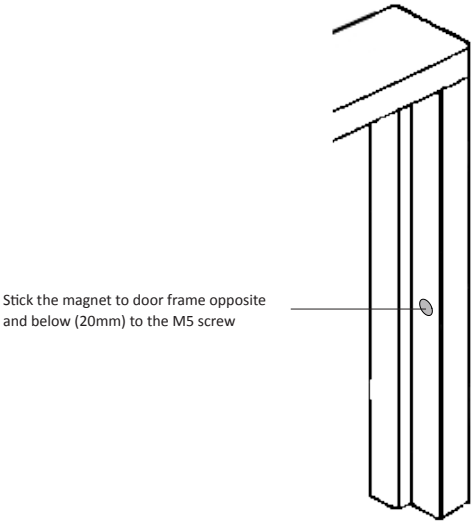
Note: The knob will jump out when returned to zero position.



1.5 Magnet fitting

- Stick the magnet to the door frame opposite and below (20mm) to the cylinder fixing screw (M5 screw).
- Use the double sided sticker supplied.



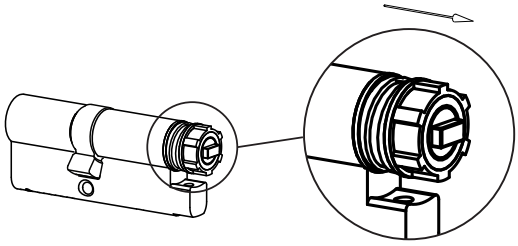


1.6 Cylinder to unit assembly (optional)

Note: Follow those instructions only if the cylinder was dismantled from the door unit.

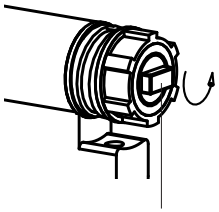
- Insert operating key into the external side of the cylinder and turn one full turn.
- Take the key out.

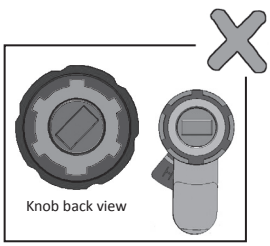
Note: Verify that the gear is not pressed in.

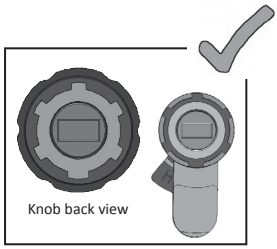


Gear not pressed in

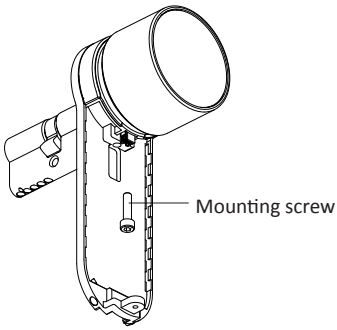
- Verify the knob is in zero position. Knob marks are pointing up (see page 5).
- Verify that the rectangle driver (cylinder) is in the same direction as the knob rectangle bore. If required turn the rectangle driver (cylinder) until it is in the same direction (see illustration below).





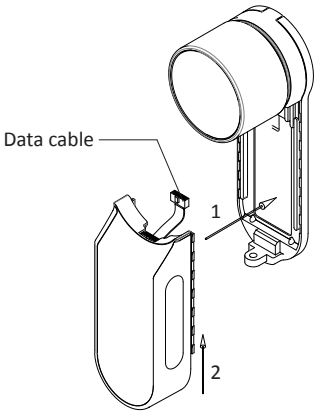


- Assemble the cylinder into the door unit (base plate & knob).
- Tighten cylinder mounting screw.



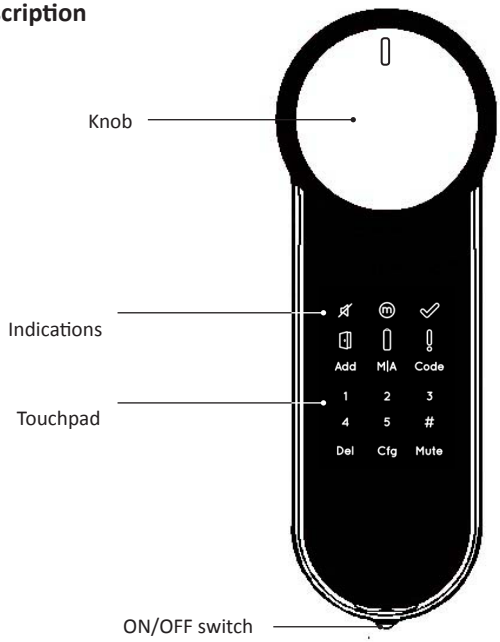
Note: Verify that the cylinder and the knob are engaged. Press the knob and try to turn. If the knob can not be pressed or turned, disassemble the cylinder, adjust the projecting rectangle and reassemble.

- Connect data cable plug.
- Assemble Electrical unit as illustrated.
- Tighten electrical unit panel screw.



2. ENTR™ description

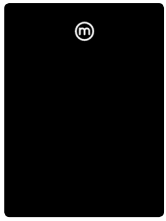
2.1 ENTR™ description



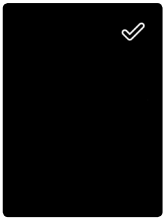
2.2 Indications

Mute (Green)

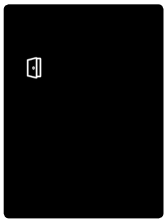
Manual Mode (Green)



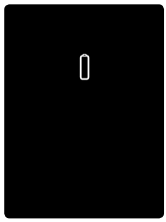
OK (Green)



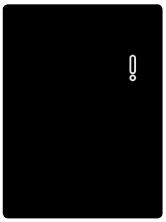
Door not closed (Red)



Battery status (Green/Red)



Error (Red)



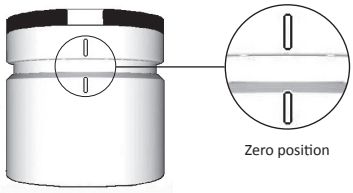
2.3 ON/OFF switch

- Turning the ENTR™ lock **ON** or **OFF.**

2.3.1 Switching the ENTR™ ON

Before switching the ENTR™ **ON** verify that the door is shut.

- Move the switch to **ON** position. Make sure that the knob is in zero position (see illustration).



- Function and numeric buttons blinks once.
- Hazard beep sound emitted and error indication blinks once.
- The ENTR™ will go into operating mode.

Note:

- After switching the ENTR™ **ON** avoid touching the ENTR™ until beep sound ends.
- After switching the ENTR™ **ON** the door is shut but not locked.

2.3.2 Switching the ENTR™ OFF

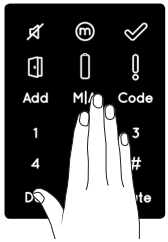
- Move the switch to **OFF** position.

2.3.3 Low battery indication

warning signal blinking rapidly and long beep emitted on every lock/unlock action.

2.4 Initiating the lock

Initiate the lock by touching the screen with palm or fingers for 3 sec.



- Programing buttons and battery status indication illuminates for 15 seconds, waiting for user action.
- After a period of 15 seconds of inactivity the ENTR™ will go idle.

2.5 Default PIN code

The lock is supplied with a default PIN code: 1 2 3 4 5#

Note:

- Default PIN code must be changed before starting configuration process.
- The PIN code may consist of 4-10 digits, each having a value of 1-5.
- Only **[Code]** and **[Mute]** functions will operate until changing the default PIN code.

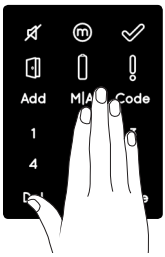
3. Operation

3.1 Changing PIN code

Warning: Do not attempt to operate the unit until assembled into the door.

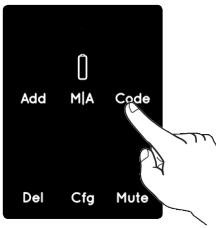
1

Touch screen with palm or fingers for 3 seconds to active



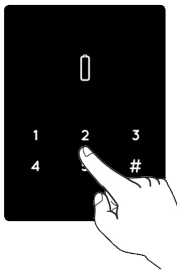
2

Press **[Code]**
Numeric buttons illuminated



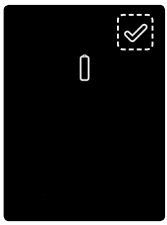
3

Type **[Default PIN code]**
(1 2 3 4 5) ➡ **[#]**



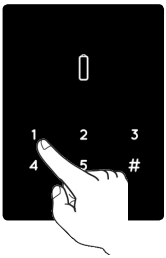
4

[OK] indication blinks once
1 long beep emitted
Illuminated buttons turn **off**



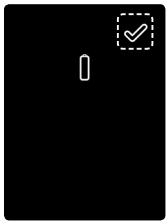
5

Numeric buttons illuminated
Enter **[New PIN code]**
(4-10 digits) ➡ **[#]**
For example: 1231234#



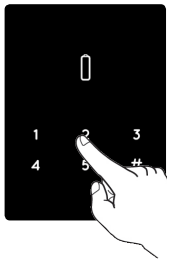
6

[OK] indication blinks once
1 long beep emitted
Illuminated buttons turns off



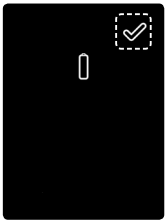
7

Numeric buttons illuminated
Reenter **[New PIN code]** ➡ **[#]**
For example: 1231234#



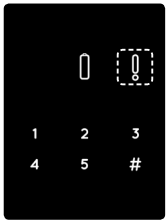
Pin codes match

[OK] indication illuminated
2 short beep emitted
New PIN code is set



Pin codes do not match

[Error] indication illuminated
2 long Beeps emitted for 1 second
ENTR™ goes to menu mode
Start the process from stage 1



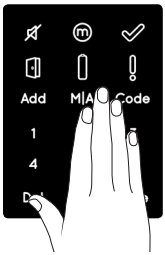
3.2 Door configuration

The Door Configuration process will determine the lock and door characteristics.
This process is done once after completing the installation process of the lock. It will take 15-20 seconds to complete.

Note: Verify that the door is shut prior to any configuration process.

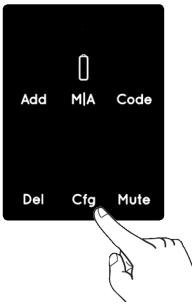
1

Touch screen with palm or fingers for 3 seconds to active



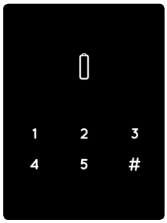
2

Press **[Cfg]**



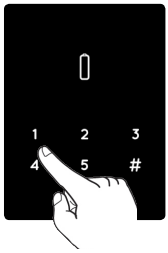
3

Numeric buttons illuminated
Type **[Pin code]** ➡ **[#]**
1 long beep emitted



4

Numeric buttons blinks
Press **[1]** or **[3]** to configure cylinder side (see illustration)
Press **[1]** for left hand door
Press **[3]** for right hand door

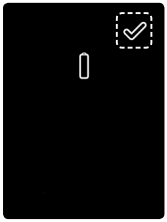


5

The lock will carry out the configuration process.
It will take 15-20 seconds to complete
Hold the door shut to avoid opening

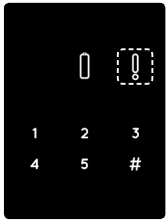
Configuration OK

[OK] Indication blinks once
2 short beeps emitted
Illuminated buttons turn off



Configuration failed

[Error] indication illuminated
3 short beeps emitted
ENTR™ goes to menu mode
Start the process from stage 1



ENTR™ on left side of the door

Press [1]

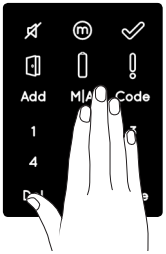
ENTR™ on right side of the door

Press [3]

3.3 Pairing remote control

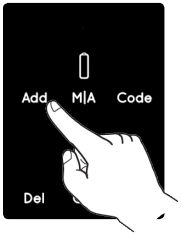
1

Touch screen with palm or fingers for 3 seconds to active



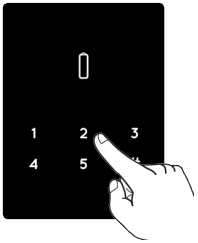
2

Press **[Add]**



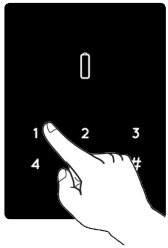
3

Numeric buttons illuminated
Type **[Pin code]** ➡ **[#]**
Numeric buttons blinking



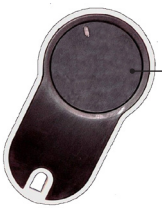
4

Press **[1]** to add remote control
Illuminated buttons turn off
[OK] indication blinks for 15 Sec. waiting for remote control unit



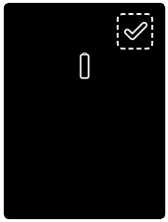
5

Press remote control button



Pairing OK

[OK] indication blinks once
2 short beeps emitted
Remote control unit added



Pairing failed

[OK] indication blinks for 15 sec
No beeps emitted
Start the process from stage 1

Notes:

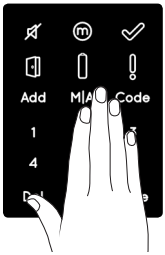
- To add more remote control units repeat this procedure.
- A remote control unit can be paired with only one single door unit.
- It is possible to add up to 20 remote control units.
- Only authorized dealer can reset a paired remote.

3.4 Deleting remote control

The Deleting remote control process will delete **all** remote control units defined in the system.

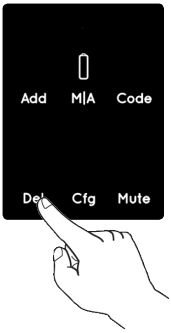
1

Touch screen with palm or fingers for 3 seconds to active



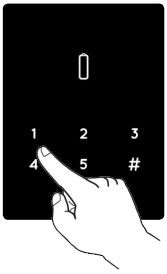
2

Press **[Del]**
Numeric buttons illuminated



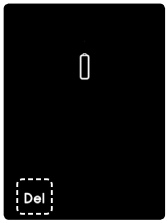
3

Type **[Pin code]** ➧ **[#]**
1 long beep emitted



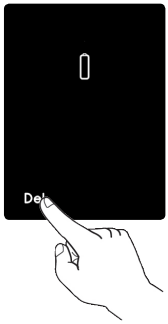
4

[Del] blinks for 30 sec



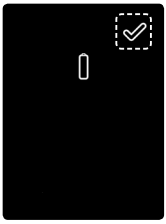
5

Press **[Del]** to confirm



Deletion accomplished

[OK] indication blinks once
2 short beeps emitted
Illuminated buttons turn off

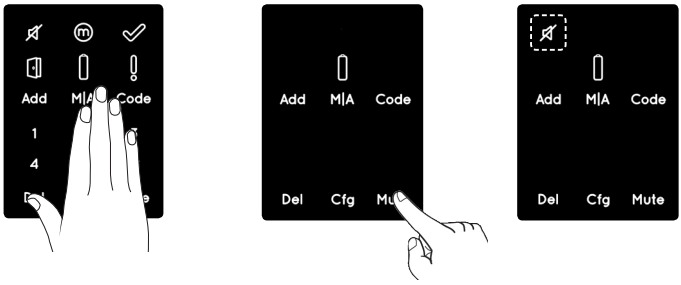


Note: Wall reader and Smartphone connected to the ENTR™ lock will not be deleted

3.5 Setting the sound signal

Toggling the sound signal **OFF** or **ON**

1	2	3
Touch screen with palm or fingers for 3 seconds to active	Press **[Mute]**	**[Mute]** indication illuminated Sound signal is off



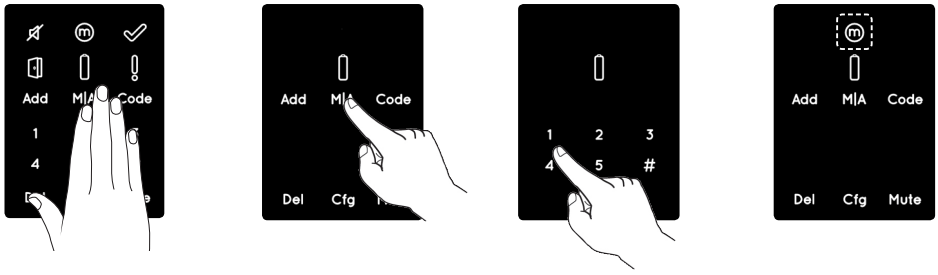
Notes:

- Setting the ENTR™ lock sound to **OFF** will mute the lock & unlock sounds and the open door hazard signal. It will not mute the touchpad, mechanical override and low voltage sounds
- Follow the same procedure to toggle the sound **[OFF]**

3.6 Setting locking mode

Toggling **Automatic** to **Manual** locking mode

1	2	3	4
Touch screen with palm or fingers for 3 seconds to active	Press **[MlA]**	Type **[Pin code]** ➧ **[#]**	**[Manual]** indication illuminated

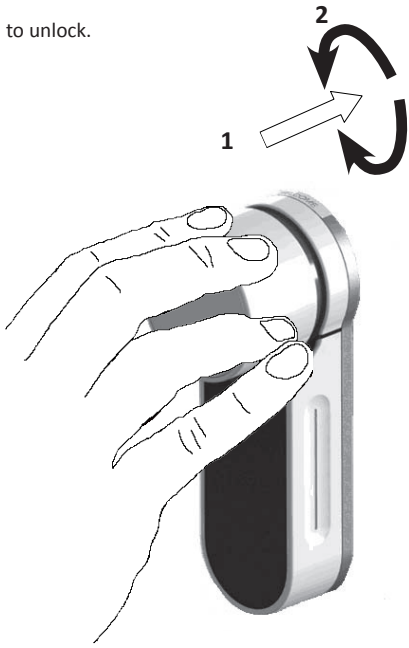


Notes:

- Setting the ENTR™ lock to **[Manual]** will disable the automatic locking
- Follow the same procedure to set the ENTR™ lock to **[Automatic]**

3.7 Operated by knob

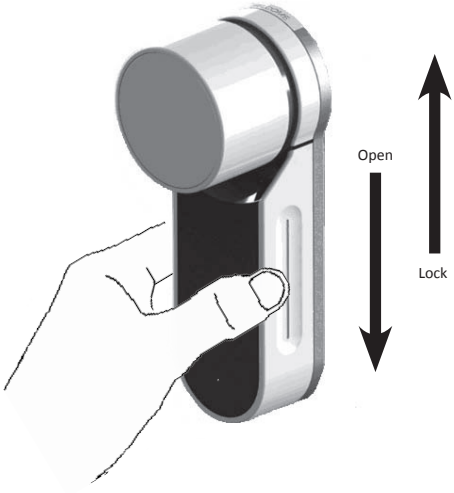
Push the knob (1) and turn Clockwise or Counterclockwise (2) to unlock.
Beep sound emitted during knob operation.



3.8 Operated by slide buttons

Slide your fingers on the recessed grooves on both sides of the ENTR™:

- To open slide fingers downwards on the recessed grooves on both sides.
- To lock slide fingers upwards on the recessed grooves on both sides.

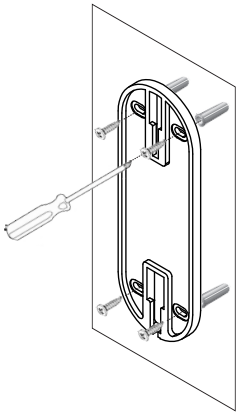


4. Touchpad Reader

4.1 Mounting the Touchpad Reader

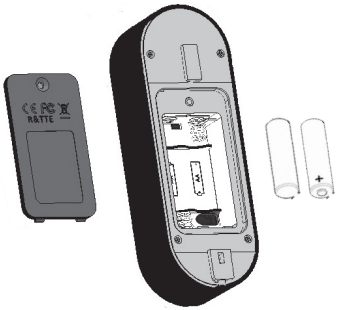
Prior to starting, select the location where the Tochpad Reader is to be mounted.

- Attach the Touchpad Reader base plate to the wall.
- Use 4 screws and screw anchors or double sided glued tape.



4.2 Battery replacement

1. Release lid screw and open the lid
2. Put in the batteries (2xAA) according to the "+" "-" signs
3. Close the lid and tighten the screw



Notes:

- After inserting the batteries the Touchpad Reader will turn on automatically
- A short beep sound emitted and Green **[OK]** indication illuminated for 2 sec.

Important: Do not touch the Touchpad during the self test procedure and until the lights are off.

4.2.1 Low battery indication

Red warning signal blinking rapidly and long beep emitted on every lock/unlock action.

5. Touchpad Reader operation

5.1 operation

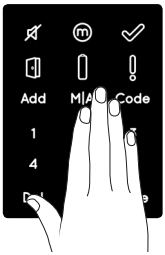
To turn the Touchpad Reader **ON** press **[#]** for 5 sec. the reader will perform a self test followed by series of beeps. Led blinks Green, Red, Blue.

5.2 Pairing touchpad reader

This procedure is done via the ENTR™ lock. See also Pairing Remote Control unit procedure.

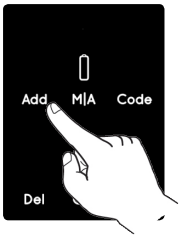
1

Touch **ENTR™ lock** screen with palm or fingers for 3 seconds to active



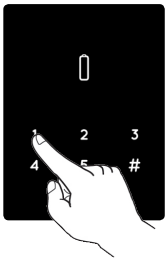
2

Press **[Add]**



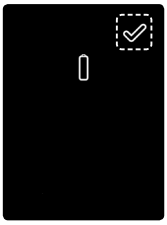
3

Numeric buttons illuminated
Type **[Pin code]** ➡ **[#]**
Numeric buttons blinking



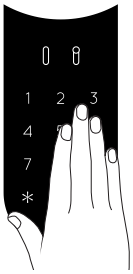
4

Press **[1]** to add Touchpad
Illuminated buttons turn off
[OK] indication blinks for 15 Sec. waiting for the Touchpad



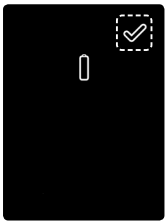
5

Touch the **Touchpad Reader** screen with palm or fingers
Press **[77]** ➡ **[#]**
Blue led blinking rapidly



Pairing OK

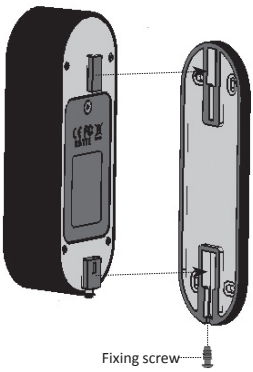
[OK] indication blinks once
2 short beeps emitted
Touchpad Reader added



Pairing failed

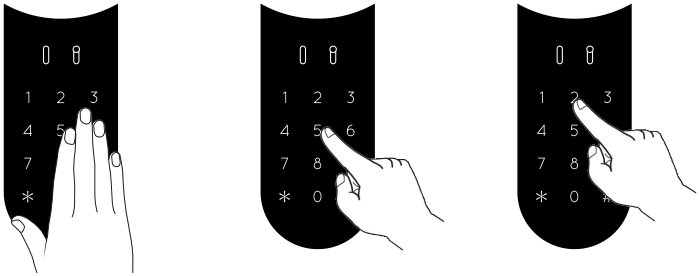
[OK] indication blinks for 15 sec
No beeps emitted
In wall reader: Green LED illuminated and 2 beeps emitted
Start the process from stage 1

- Hang the Touchpad Reader on the base plate.
- Tighten fixing screw.



5.3 Touchpad Reader master PIN code

1	2	3
Touch screen with palm or fingers Press **[11]** ➡ **[#]**	Enter **[New master PIN code]** (4-10 digits) ➡ **[#]** For example: 1231234#	Reenter: **[New master PIN code]** ➡ **[#]**



Master PIN code added

Green **[OK]** illuminated for 1 sec
2 short beeps emitted

Master PIN code not added

Red **[Error]** illuminated for 1 sec
1 long beep emitted

5.4 Menu mode

Entering menu mode: Press **[*]** ➡ **[Master PIN code]** ➡ **[#]**

5.5 Adding personal user code (up to 20 different codes)

1	2	3
Touch Touchpad Reader screen with palm or fingers Press **[*]** ➡ **[Master PIN code]** ➡ **[#]** Press **[11]** ➡ **[#]**	Enter **[Personal PIN code]** (4-10 digits) ➡ **[#]** For example: 1231234#	Retype: **[Personal PIN code]** ➡ **[#]**

Pin code added

Green **[OK]** illuminated for 1 sec
2 short beeps emitted

Pin code not added

Red **[Error]** illuminated for 1 sec
1 long beep emitted

5.6 Open door

1	2	
Touch Touchpad Reader screen with palm or fingers	Press **[Personal PIN code]** ➡ **[#]**	**Not opening** Red **[Error]** illuminated for 1 sec 1 long beep emitted

5.7 Lock door

1	2	
Touch Touchpad Reader screen with palm or fingers	Press **[1]** ➡ **[#]**	**Not locking** Red **[Error]** illuminated for 1 sec 1 long beep emitted

5.8 Delete personal user code

1 → 2

Touch Touchpad Reader screen with palm or fingers
Press **[*]** → **[Master PIN code]** → **[#]**
Press **[33]** → **[#]**

For deletion enter:
[Personal PIN code] → **[#]**

Personal code deleted

Green **[OK]** illuminated for 1 sec
2 short beeps emitted

Personal code not deleted

Red **[Error]** illuminated for 1 sec
1 long beep emitted

5.9 Delete all personal user codes

1 → 2

Touch Touchpad Reader screen with palm or fingers
Press **[*]** → **[Master PIN code]** → **[#]**
Press **[22]** → **[#]**

Enter **[Master PIN code]** → **[#]**
Reenter: **[Master PIN code]** → **[#]**

Personal PIN codes deleted

Green **[OK]** illuminated for 1 sec
2 short beeps emitted
Note: Master PIN code can not be deleted

Personal PIN codes not deleted

Red **[Error]** illuminated for 1 sec
1 long beep emitted

5.10 Factory reset

The reset action will delete **all** PIN codes (master and personal) and will cut off the Touchpad Reader from the ENTR™ lock.

1 → 2

Touch Touchpad Reader screen with palm or fingers
Press **[*]** → **[Master PIN code]** → **[#]**
Press **[99]** → **[#]**

Enter **[Master PIN code]** → **[#]**

Personal and master PIN codes deleted

Green **[OK]** illuminated for 1 sec
2 short beeps emitted
Device performing self test & is factory reset

Personal and master PIN codes not deleted

Red **[Error]** illuminated for 1 sec
1 long beep emitted

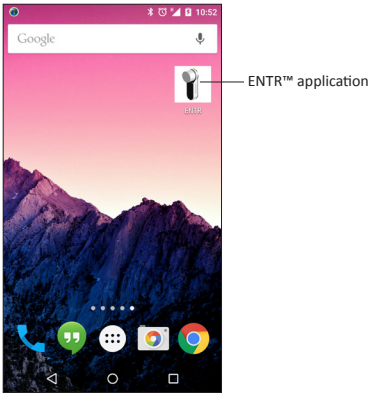
6. Smartphone App

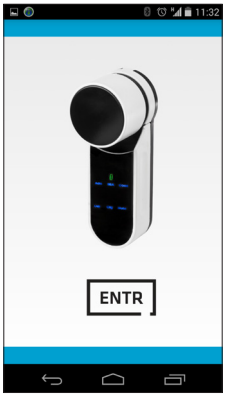
6.1 App installation

- Connecting an Android smartphone: go to Google play to download the ENTR™ application.
  System requirements: Android 4.4
- Connecting an iPhone/iPad: go to the App store to download the ENTR™ application.
  System requirements: iOS 7.0 or higher
- Bluetooth low energy compliant

Tap the ENTR™ icon to start the application.

Note: Perform all actions standing with the smartphone near the lock.

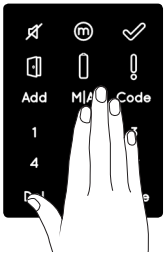


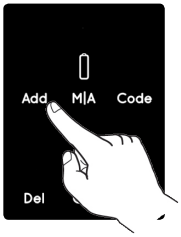


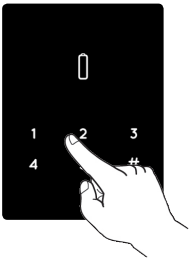
6.2 Pairing a smartphone

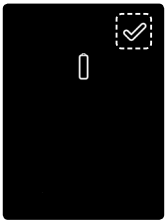
This procedure is done via the ENTR™ lock door unit.

1	2	3	4
Touch **Door Unit** screen with palm or fingers for 3 seconds to active	Press **[Add]**	Numeric buttons illuminated Type **[Pin code]** ➡ **[#]** Numeric buttons blinking	Press **[2]** to add a smartphone **[OK]** indication blinks for 3 Sec Illuminated buttons turn off The ENTR™ will be visible for 5 min



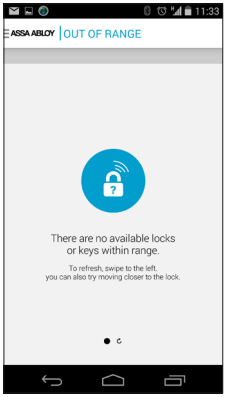






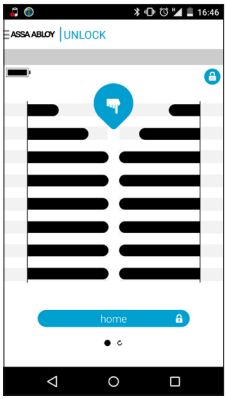
6.3 Setting owner

Setting owner will connect your smartphone with ENTR™ lock.
This process should be completed within 5 minutes.

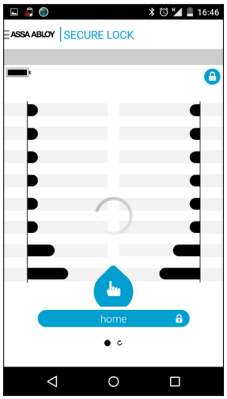

11:33
ASSA ABLOY | OUT OF RANGE
There are no available locks or keys within range.
To refresh, swipe to the left, you can also try moving closer to the lock.

Starting the ENTR™ App before pairing a lock will display:
“There are no available locks or keys within range”.

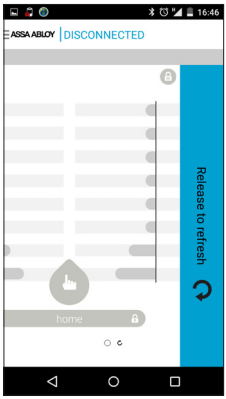
6.4 Lock\Unlock



To unlock swipe down from the top of the screen.



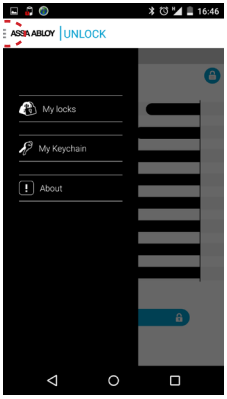
To lock swipe up from the bottom of the screen.



Gray screen will appear if the application is disconnected from the ENTR™ lock.
Get the smartphone closer to the lock and swipe from right to left to refresh.

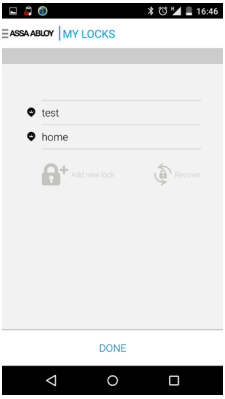
6.5 General menu

In door locked mode tap on the icon on the upper left side of the screen.

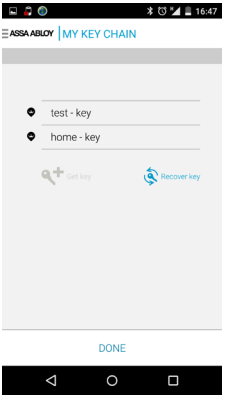


General menu:

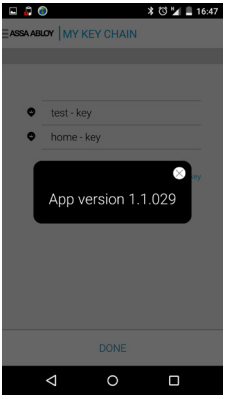
- My locks
- My keychain
- About



My locks: A list of the locks defined



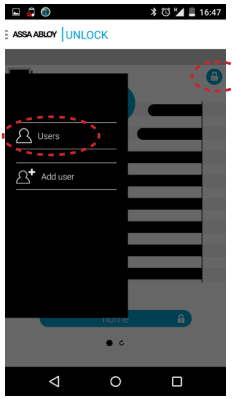
My keychain:
A list of the keys defined



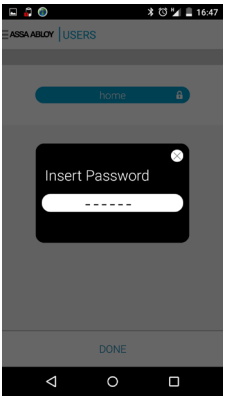
About:
showing App version

6.6 Lock menu

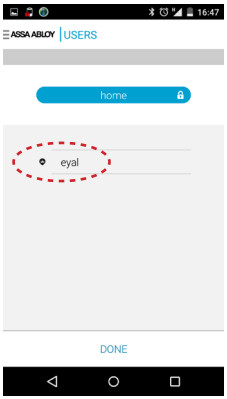
Tap on the lock icon on the upper right side of the screen.



1. Tap on users

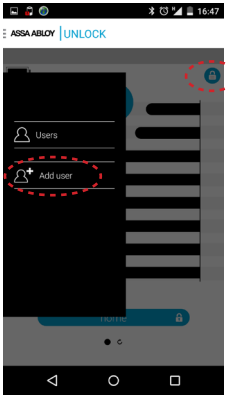


2. Insert owner password

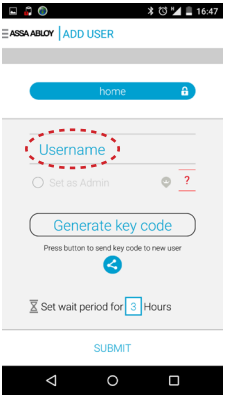


A display of the users currently defined

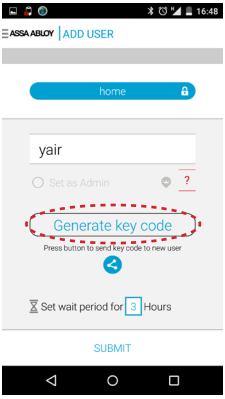
6.7 Add user



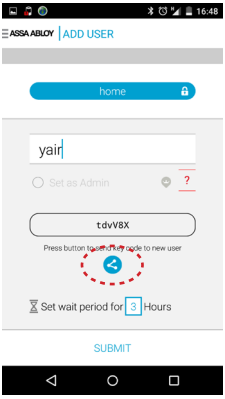
1. Tap on **[Add user]**



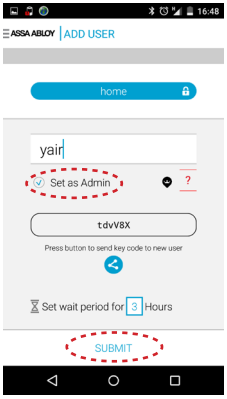
2. Type in a user name for the new user.



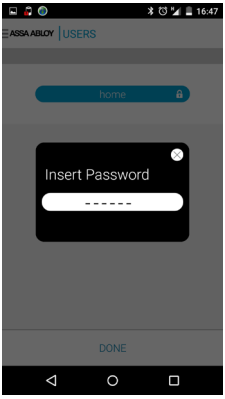
3. Tap on **[Generate key code]**



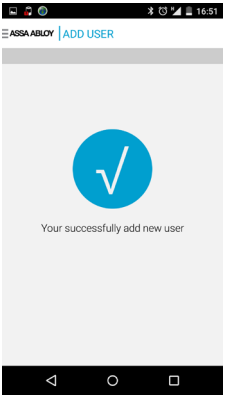
4. Tap on **[Share]** to send a new key code to the new user.
   To activate the key, the new user must receive this key code. The code will be available for a period of time defined.



5. Before activating the new user, it is possible to define the user as Admin.
6. Tap on **[Submit]**.



7. Insert owner password



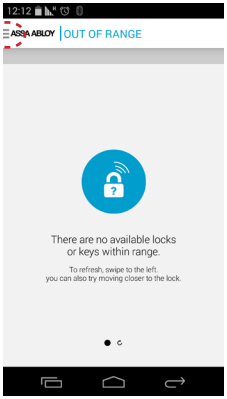
The new user was added successfully.

Note: An admin user has the privilege to add keys for new users.

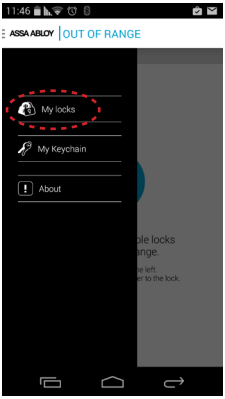
6.8 Lost or stolen smartphone

In order to prevent unauthorized use in case of missing or stolen smartphone, turn off the door unit until re-owning the lock with new smartphone.

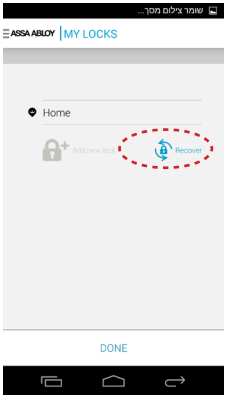
Re-own a lock on a new smartphone


ASSA ABLOY | OUT OF RANGE
There are no available locks or keys within range.
To refresh, swipe to the left, you can also try moving closer to the lock.

1. Tap on **[General menu]**



2. Tap on **[My locks]**



3. Tap on **[Recover]**

4. Select your lock from the list
5. Insert owner password

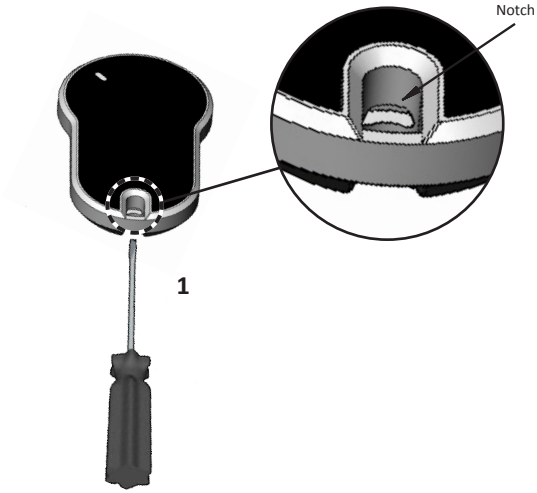
When done the new smartphone will take control over the ENTR™ lock. The lost/stolen device will be overridden.

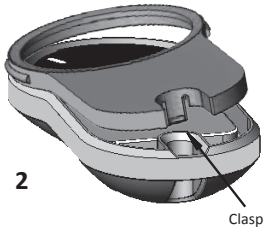
Note: Re-owning a lock is required also after any deleting/installing the ENTR™ lock App.

7. Remote control battery change

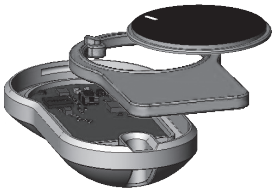
7.1 Battery removal

a. Release the lid by safely inserting a tool into the notch (1) and pressing the lid clasp (2).

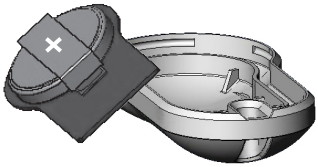


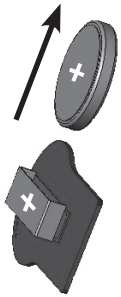


b. Take out the push button and the intermediate part



c. Take out the electronic board with the battery and take the battery out.

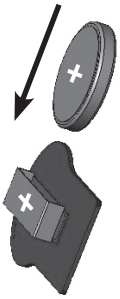




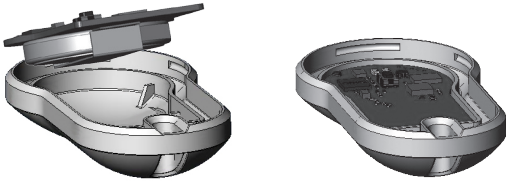
7.2 Battery insertion

a. Insert the battery (CR2032) according to the "+" "-" signs (1)

b. Insert the electronic board with the battery into the remote housing (2)

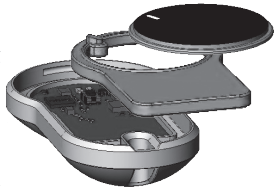


1

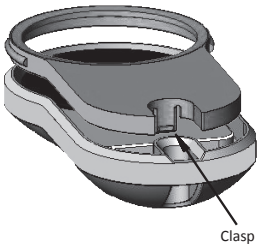


2

c. Assemble the intermediate part and the push button over the electronic board



d. Place the lid and press until the clasp will pop into the notch



8. Troubleshooting

8.1 Limitations and external influences

1. Door position sensor might be influenced by external electromagnetic interference.
2. After mechanical key operation, the user should unlock and lock the unit electronically.

4.2 Cases

Symptom	Corrective action
Failure to pair a credential	1. Repeat the process closer to the door unit 2. Turn the door unit OFF and back ON 3. Smartphone - reboot the smartphone and the Door Unit
Door unit beeps constantly	Place the knob in zero position
Cant connect mobile App with the ENTR	Other phone user is already connected to the ENTR. Only **one** smartphone can connect to the ENTR at the same time
2 sets of double long beeps in every lock or unlock operation	Low battery indication; Charge the Door Unit
ENTR unlocks the door instead of locking it	Repeat door configuration process. Define **[1]** for left side lock or **[3]** for right side lock See page 11 - Door configuration
Bolts are going out when the door is open	1. Check if the magnet exists 2. Unlock the door using the sliders, quickly shut the door and lock it using the sliders
ENTR doesn't lock automatically After 5 minutes that the door is open	Close the door and lock using credential or slide up on sliders
Automatic locking might be effected by external electro-magnetic fields that results in wrong reading of door positioning. That may cause the door to remain unlocked.	
Sliders doesn't response as expected	Turn OFF the unit, wait for 3sec and turn it back ON. Avoid touching the unit until you hear power up beeps
Touch panel doesn't response as expected	
Latch isn't pulled (high friction on the bolts & latch)	1. Pull/push the door toward the frame 2. Consult your installer to adjust the door or lock case
Error sound emitted during lock / unlock action	
Placing a code in the Touchpad Reader ends in wrong code, even if the code is correct	The specific code already exists
Operating key will not operate the cylinder	Push the key towards the cylinder and try to operate. If not turning call a locksmith

9. LIMITED WARRANTY

Mul T Lock hereby warrants, to the end user (Purchaser") who purchased the genuine Mul T Lock® product (“Product"), from an authorized Mul T Lock dealer (“Dealer”), that the Product will be free from defects in materials and workmanship ("Defects"), for a period of one year from the date the Product was purchased from Mul-T-Lock's authorized dealer. Subject to the terms and conditions indicated below, Mul-T-Lock will repair or replace such Product or part thereof which, upon inspection by Mul-T-Lock' s authorized dealer, is found to be defective, despite the Product not having been subjected to Improper Activity (as defined below).

Improper Activity shall render this warranty void. “Improper Activity” includes any and all of the following: installation by anyone other than a Dealer: improper installation; use/operation/maintenance other than in accordance with Mul T Lock’s instructions and requirements (as directed below); tampering by Purchaser; neglect; damage by the application of force; bending; breaks; cracks; scratches; any other act of vandalism; repair or alteration by anyone other than a Dealer: use of keys, key blanks, cylinders, locks, approved batteries, accessories and/or other components that are not suitable and genuine Mul T Lock products; all the foregoing as determined by Mul T Lock, in its sole judgment.

Some basic instructions and recommendations for correct use of the Product are shown overleaf.

Mul T Lock’s sole obligation under this limited warranty is to repair or replace, at Mul-T-Lock's sole discretion, at the venue of a Dealer, any Product and/or Product component found by Mul T Lock to have Defects. This limited warranty does not grant any other rights or give rise to any other obligation, or absolve Purchaser of the responsibility to employ any other suitable measures, by whatever means, including insurance, against the risk of personal injury or damage to property. This limited warranty relate to product's defects only. Mul-T-Lock shall be liable, in any event, for any labour costs associated with the product and its installation process.

In order to facilitate the warranty service and enable Mul T Lock to determine entitlement under this warranty, Purchaser must first return the Product, with proof of purchase from a Dealer, to Mul T Lock, either directly, or through the Dealer from whom Purchaser purchased the Product. All shipping, handling, travel, service call and/or other incidental and/or related charges are fully payable by Purchaser only and are not included in this limited warranty.

THE USE OF OTHER THAN SUITABLE, GENUINE MUL T LOCK® COMPONENTS MAY CAUSE SEVERE DAMAGE TO THE PRODUCT, AND WILL VOID THIS LIMITED WARRANTY. THIS LIMITED WARRANTY MAY NOT BE ASSIGNED OR OTHERWISE TRANSFERRED IN ANY WAY AND MAY NOT BE EXTENDED, ALTERED OR VARIED.

TO THE FULLEST EXTENT ALLOWABLE BY THE LAWS APPLYING HERETO, THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED AND DISCLAIMED. MUL T LOCK WILL NOT BE LIABLE FOR LOSS OF PROFITS, ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHICH PURCHASER MAY SUSTAIN, OR PUNITIVE DAMAGES, EVEN IN THE EVENT OF NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

ENTR™
KEY FREE. BE FREE

Some Basic Instructions and Requirements for Correct Use of ENTRTM Products

Protection of Keys:

- Keys should be used only for their original purpose, of operating the corresponding cylinder.
- Your key carries a code. Make sure you keep it concealed.
- Only genuine Mul-t-Lock key blanks should be used.
- Duplicate keys must be performed by an authorized Mul-T-Lock locksmith on Mul-T-Lock's key cutting machine.
- Keys must be inspected periodically and must be replaced when show physical wear.

Cylinders:

- Installation must be performed by an authorized Mul T Lock dealer only.
- Cylinders must not be submerged in water, or exposed to any chemical wash, or be painted.
- Protect the cylinder from dirt & dust.
- Protect your cylinder from exposure to extreme temperatures. (External -20 C to +80C, Internal -10C to +50C)
- The cylinder's keyway should be lubricated at least once per year (preferably using lubricants authorized by Mul T Lock, or light machinery oil). In any heavy use environments, extreme weather conditions, lubrication must be conducted every three months.

LEGAL NOTICES

Mobile phones

ENTRTM warranty should not cover any problem related with end user mobile phone/smartphone or its operation system, by connecting to ENTRTM lock or installing ENTRTM application. For any other limitation please refer to End User licence agreement.

Items excluded / limited from this warranty

- Screws
- Normal wear and tear
- Cleaning with cleaning detergents
- Warranty for ENTR's Main battery is limited for 1 year

Trademarks

Mul T Lock® and ENTRTM are trademarks/trade names belonging to Mul T Lock Ltd. No unauthorised use may be made of these trademarks.

No Insurance

No security product can ever guarantee the safety of assets. The ENTRTM product is by no means a substitute for suitable insurance coverage protecting against loss or damage of your property. Mul T Lock is not an insurance company and does not provide insurance services of any kind.

External Influences

- Services are subject to various external influences, outside our control, such as satellites and cellular or other communications networks, and may also be influenced by weather conditions, frequency jamming/ interference, improper use or activity, interference, vandalism, destruction etc.
- Services may also be adversely affected, or rendered impossible when the ENTRTM product is located in places where a signal may not be available - for example, a garage, parking lot, tunnel or other such location.
- The fingerprint sensor may not work for certain members of the population, for physiological reasons

Limitations of Services and Liability

The Services will not always provide an accurate picture of whether or not assets have been subject to unauthorized access - for example, if the ENTRTM product is accessed using the original key or a duplicate key.

- Proper functioning of the ENTRTM product may be impaired if the ENTRTM product is not installed and maintained properly, in accordance with the instructions provided with the ENTRTM product. Installation and/or disassembly must be carried out only by authorised ENTRTM installation personnel.

ENTR™

KEY FREE. BE FREE

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